TRICARE OPERATIONS MANUAL 6010.51-M, AUGUST 1, 2002

AUDITS, INSPECTIONS, AND REPORTS

CHAPTER 15
SECTION 7

SPECIAL REPORTS

1.0. GENERAL

- 1.1. The contractor shall provide special programming reports to TMA on an "as needed" basis. The TMA Contracting Officer will not request a special programming report more than six times per contract period. The Contracting Officer will tell the contractor what information to include in the report. Examples of these reports include claims history data (either limited or complete) by provider, including one or more subidentifiers; beneficiary; specific diagnosis(es); specific procedure code(s); and/or geographic region delineated by zip code(s). The contractor shall submit the reports by means of electronic medium or a disc as specified by the Contracting Officer. The contractor shall provide the completed reports to the Contracting Officer at TMA-Aurora within 60 calendar days of the date on the written request from the Contracting Officer.
- **1.2.** If special reports are requested by TMA, the contractor must inform the Contracting Officer of the cost, if any. Upon approval of the cost estimate, the contractor shall complete the special report within the time requested by TMA unless a different delivery date is approved.

2.0. REPORTS TO MTF COMMANDERS

The contractor shall submit to MTF Commanders the following reports with information specific to their MTF or catchment areas (frequencies shall be the same as those specified previously). A copy of all MTF specific reports plus a summary report of all MTFs in the region shall be provided to the Regional Director at the same time the reports are provided to MTF Commanders. Only information concerning the specific Regional Director's region should be provided. All reports shall be submitted in the formats required by the Regional Director.

- Network Adequacy Report
- Resource Sharing Report
- Enrollment Report
- Provider and Beneficiary Satisfaction Surveys
- Health Care Finder Report
- Fraud and Abuse Report
- Utilization Management Report
- Case Management Report
- Enrollment Program Progress Report
- Quality Management Activity Report
- Clinical Quality Management Annual Report